What is Patient Centered Medical Home (PCMH)?

According to the National Committee for Quality Assurance (NCQA), the patient-centered medical home (PCMH) is a way of organizing primary care that emphasizes care coordination and communication to transform primary care into "what patients want it to be." Medical homes can lead to higher quality and lower costs, and can improve patients’ and providers’ experience of care.

“NCQA Patient-Centered Medical Home Recognition raises the bar in defining high quality care by emphasizing access, health information technology and coordinated care focused on patients,” said NCQA President Margaret E. O’Kane. “Recognition shows that NCQA sites have the tools, systems and resources to provide its patients with the right care, at the right time.”

NCQA PCMH Recognition is based on six standards:

- Patient-Centered Access & Continuity
- Team-Based Care & Practice Organization
- Performance Measurement & Quality Improvement
- Knowing & Managing Your Patients
- Care Coordination & Care Transitions
- Care Management & Support

CCHN is a recognized Program Partner in Quality by NCQA. We provide FREE technical assistance to all Colorado Community Health Centers for new applications or renewals by:

✓ Discount code for NCQA accreditation
✓ Initial gap analysis for application
✓ PCMH team readiness assessment
✓ Practice transformation support to meet PCMH guidelines
✓ Final review of documents by NCQA Certified Content Expert
✓ Hands-on support during review by recognition organization

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