

Quarterly Newsletter July 2014

HEALTH CENTER NEWS



National Health Center Week Events

Aug. 10-16, 2014, is National Health Center Week (NHCW), dedicated to recognizing the service and contributions of community, migrant, homeless, and school-based Community Health Centers (CHCs). This year's theme, "Celebrating America's Health Centers: Local Engines for Healthier Communities," highlights the multitude of ways in which America's Health Centers are transforming communities through providing high quality medical, dental and behavioral health care; providing jobs in health care careers, and stimulating the economy. Listed below are NHCW events happening in Colorado, where the events span half the month!

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Monday, July 28 MCPN Healthcare the Fairway: 10th Annual Celebrity Golf Classic

Lakewood Country Club, 6800 W. 10th Avenue, Lakewood Ebenezer Ekuban, former Denver Broncos player, is hosting the Metro Community Provider Network's (MCPN) 10th annual Celebrity Golf Classic, benefiting MCPN, at the Lakewood Country Club. Go to www.mcpn.org or contact John Reid at jreid@mcpn.org or (303) 761-1977, ext. 1124, for more information.

Monday, Aug. 11-Friday, Aug. 15

Mountain Family Community Appreciation Days

Monday: Edwards Clinic, 320 Beard Creek Road, Edwards

Tuesday: Glenwood Springs Clinic, 1905 Blake Avenue, Glenwood Springs

Wednesday: Basalt Clinic, 234 Cody Lane, Basalt Thursday: Rifle Clinic, 195 West 14th Street, Rifle

Friday: Black Hawk Clinic, 562 Gregory Street, Black Hawk

Mountain Family Health Centers is celebrating their patients, staff and community by hosting events at each of their five clinics. At each clinic, the festivities will include educational booths and information on Medicaid, with staff on hand to help determine health insurance eligibility and enroll. Contact Danyelle Carlson at (970) 945-2840 ext. 7257 for more information.

Saturday, Aug. 9, 10:00 a.m.-11:00 a.m. Prowers County Sand & Sage Fair Parade

Main Street. Lamar

High Plains Community Health Center (High Plains) staff will be handing out healthy snacks from their float during the parade. Contact Becky Olivas or Laurie Larrick at (719) 336-0261 for additional information.

Saturday, Aug. 9, 9:00 a.m.-12:00 p.m. Sunrise Booth at Evans Safety & Awareness Fair

Sam's Club Parking Lot, 3247 23rd Avenue, Evans

The Sunrise Community Health (Sunrise) mobile outreach team will share a booth with Northern Colorado Health Alliance's "Make Today Count" program at the Evans Safety & Awareness Fair. Nutrition coloring pages (in English and Spanish) will be distributed, along with free granola bars and sunscreen. Information on back-to-school physical clinics and mosquito awareness will also be available. For more information, contact Lori Hughes at Ihughes.sunrise@nocoha.org or (970) 350-4614.

Monday, Aug. 11 High Plains 19th Anniversary

High Plains will be celebrating their 19th anniversary by providing healthy snacks at all their clinics. Contact Becky Olivas or Laurie Larrick at (719) 336-0261 for additional information.



Tuesday, Aug. 12, 12:30 p.m.-1:30 p.m. NHCW BBQ

High Plains Family Health Center, 201 Kendall Drive, Lamar High Plains will celebrate NHCW with a community BBQ and raffle giveaways. Contact Becky Olivas or Laurie Larrick at (719) 336-0261 for additional information.

Tuesday, Aug. 12, 3:30 p.m.-6:30 p.m. Sunrise Kids Care Clinic Open House

Kids Care Clinic, 1400 37th Street, Evans

The open house will celebrate Sunrise's Kids Care Clinic 10 years of service. The event will include dental screenings, and Sunrises' bookmobile and outreach units. For more information, contact Lori Hughes at lhughes.sunrise@nocoha.org or (970) 350-4614.



Wednesday, Aug. 13, 11:00 a.m.-1:00 p.m. Peak Vista Homeless Cookout and Picnic

Antlers Park, 31 W. Pikes Peak Avenue, CO Springs

During this annual event, Peak Vista Community Health Centers (Peak Vista) will host a cookout and picnic for the community's homeless population. For more information, contact Randy Hylton at randy.hylton@peakvista.org or (719) 344-6606.

Wednesday, Aug. 13, 1:00 p.m.-3:00 p.m. Bridges to Care Program Graduation Celebration

MCPN North Aurora Family Health Services, 3292 Peoria Street, Aurora

This event will celebrate the accomplishments of recent Bridges to Care Program graduates. The program's goal is to improve access to health care and empower the community to "take charge" of their health. The event will also honor U.S. Rep. Mike Coffman (CD6) by presenting him with the National Association of Community Health Center's (NACHC) Distinguished Community Health Advocate Award. Contact John Reid at (303) 761-1977, ext. 1124, or reid@mcpn.org for more information.

Wednesday, Aug. 13, 9:00 p.m.-12:00 p.m. Monfort Children's Clinic Patient Appreciation Day

Sunrise Monfort Children's Clinic, 100 N. 11th Avenue, Greeley

Sunrise will celebrate their patients with activities including dental screenings and free dental kits, face painting, and balloon animals. Make TODAY Count! will be also on hand to share exercise and nutrition tips. For more information, contact Lori Hughes at lhughes.sunrise@nocoha.org or (970) 350-4614.

Thursday, Aug. 14, 5:00 p.m.-7:00 p.m. Chamber Business After-Hours Mixer

NCOVNA CHC, 745 Russell Street, Craig

Northwest Colorado VNA-Community Health Center will host the Chamber Business After-Hours mixer to celebrate NHCW. For more information, contact Suzi Mariano at (970) 879-1632 or smariano@nwcovna.org.



Thursday, Aug. 14, All Day Back-to-School Physicals

Sunrise Monfort Family Clinic, 2930 11th Avenue, Evans School physicals will be provided, along with the Make TODAY Count! booth sharing exercise and nutrition activities. For more information, contact Lori Hughes at lhughes.sunrise@nocoha.org or (970) 350-4614.

Thursday, Aug. 14, All Day Silent Auction

High Plains Adult Health Center, 2221 Wellness Way, Lamar

Auction items will be displayed all day at the Adult Health Center, with winners being announced on Aug. 15. All proceeds from the auction will go towards helping High Plains patients pay for medication. Contact Becky Olivas or Laurie Larrick at (719) 336-0261 for additional information.



Friday, Aug. 15, 10:00 a.m.-2:00 p.m.

MCPN Community Kids and Family Health Fair

Jeffco Family Health Services Center, 7495 W. 29th

Avenue, Wheat Ridge

The community fair will include health and dental screenings, back-to-school supplies for children in the community, and health education materials and demonstrations. Contact John Reid at (303) 761-1977, ext. 1124, or jreid@mcpn.org for more information.

Friday, Aug. 15, 8:30 a.m.-12:00 p.m. End of Summer Fair

Sunrise Loveland Community Health Center, 302 3rd Street SE, Suite 150, Loveland Health fair activities will include blood pressure and glucose testing, face painting, healthy food demonstrations, and raffle giveaways. For more information, contact Lori Hughes at lhughes.sunrise@nocoha.org or (970) 350-4614.

Saturday, Aug. 16 Back-to School Healthy Kids Fair

Stout Street Clinic, 2100 Broadway, Denver
Each year, the Colorado Coalition for the Homeless
(Coalition) helps children living in shelters or transitional
housing get a healthy start at school. The Coalition
provides more than 200 school-aged children with free
health screenings, immunizations, dental care, hearing
and eye exams, health education, and a backpack filled
with school supplies. Contact Amy Rothbaum at
arothbaum@coloradocoalition.org for more information.
Click here to learn how to help with school supplies. The
Coalition will be accepting school supply donations
through Friday, Aug. 8.





Aug. 11-15

Sunrise will be holding voter registration drives at all sites. For more information, contact Lori Hughes at lhughes.sunrise@nocoha.org or (970) 350-4614.



Mike Bloom Remembered and Celebrated

Mike Bloom, a leader to the Community Health Center movement in Colorado, passed away peacefully on May 31, 2014. He was a tireless, dedicated, and visionary founder of community health in Colorado.

He began Valley-Wide Health Services (now called Valley-Wide Health Systems) in Alamosa in the late 1970s; helped establish CCHN, Colorado Community Managed Care Network (CCMCN), and Colorado Access in the 1990s; and led Sunrise Community Health through rebuilding and tumultuous times from 1998-2006. Mr. Bloom was also a founding father of the Northern Colorado Health Alliance in 2002

and its chief executive officer from 2006-2012, leading the way toward integrated, collaborative partnerships and health care delivery. Most recently, he was a visionary founder and board member of the Colorado HealthOp. Mike served on countless boards and worked for decades to improve the lives of others, including serving many years in the then newly formed Peace Corps in South and Central America.

"For those of you who knew Mike, you know what an amazing person he was. For those of you who never met Mike, he was a passionate man who dedicated his life working for social justice internationally," said Annette Kowal, president and CEO of CCHN. "Mike's energy, compassion, and fierce sense of justice will stay with us and continue to guide us. 'A life well lived' is often heard from those who knew him."

Mike Bloom Scholarship Fund

Sunrise continues to gather contributions for the Mike Bloom Scholarship Fund, honoring Mike's life-long dedication to helping those in need while celebrating his commitment to health care, education, and growth. An annual scholarship will be presented to high school graduates who are children of Sunrise and Northern Colorado Health Alliance employees based on a student's demonstrated community service. Donation can be taken by credit card at http://www.sunrisecommunityhealth.org/donate/ or checks can be addressed to: Mike Bloom Community Service Scholarship Fund, c/o Sunrise Community Health, 2930 11th Avenue, Evans, Colo. 80620

CCHN Hosts Emergency Preparedness Training

Work with your partners, keep calm, know your equipment, communicate: these were themes of CCHN's final bi-annual Emergency Preparedness (EP) Face-to-Face meeting for CHC staff at Denver's History Colorado Center in June 2014. EP coordinators representing 10 of Colorado's 18 CHCs took advantage of this opportunity to learn, network, and collaborate with their peers.

A wide variety of topics were covered by presenters from a broad group of experienced organizations. Kathy Pachelli, infection control nurse/EOC/safety coordinator at Valley-Wide Health Systems, Inc., presented on the use and procedures of the N-95 safety mask. She focused on proper fitting and provided materials for other coordinators to use at their own sites, enabling them to disseminate this information to their respective colleagues. Aimee Voth Siebert, vulnerable populations coordinator & disaster behavioral health specialist at the Colorado Department of Public Health and Environment (CDPHE), provided unique insight on keeping calm in the event of an emergency. Aubrey Kukral, EMSystem state coordinator at CDPHE, closed the day with a presentation introducing EMResource, an electronic system available to CHCs that is already widely used by hospitals and state agencies to communicate available resources in the event of a disaster.

The highlight of the day was a panel discussion on CHC involvement in health care coalitions, specifically the question and answer session, which revealed the benefit coalitions provide to both CHCs and communities. The diverse panel included Karri Hobaica, chair of the Denver Healthcare Coalition; Sara Garrington, chair of the Tri-County Healthcare Coalition; Cindy McDade, director of quality improvement & compliance at Sunrise Community Health; and Ms. Pachelli.

The full-day meeting was an opportunity for CHC staff from around Colorado to share experiences, network, and take best practices back to their communities. Although this was the last Face-to-Face meeting, communication, support, and networking with and between EP coordinators and CHCs remains committed and strong.

CHC Leader in Pikes Peak Region Announces Retirement



BJ Scott, executive director of Peak Vista Community Health Centers (Peak Vista) Foundation, announced recently that she will be retiring Dec. 31, 2014. Ms. Scott has served in a variety of roles in her 18 years at Peak Vista, including 10 years as Peak Vista president and CEO from 2001-2011.

"It has been an honor and privilege to serve Peak Vista's patients, staff and Boards of Directors through the years," said Ms. Scott. "The support provided by this great community inspired me every day."

"We appreciate all the work BJ has done for Peak Vista

patients, staff and the community she loves," shared Peak Vista President and CEO Pam McManus. "BJ is well-recognized, both internally and in the community, as a dedicated health care advocate. Her expertise and passion for the mission of Peak Vista is truly remarkable."

Ms. Scott has worked closely with a number of organizations around the state, including CCHN. "The CCHN team and all the wonderful people who work at Community Health Centers throughout the great state of Colorado have been among the finest people I have ever met," Scott stated. "Thank you for your ongoing dedication in impacting hundreds of thousands of people living in Colorado!"



Scott with gold medalist Kerri Walsh Jennings at the Peak Vista Breakfast of Champions event on Nov. 13, 2013.

Colorado CHCs Addressing Health Care Concerns Through the Triple Aim

Since 2010, a multi-organization coalition in Pueblo County, including Pueblo Community Health Center, Inc., has been working to develop a strategy to address rising health care costs, poor population health, and quality of care concerns, otherwise known as the Triple Aim. The Pueblo Triple Aim Coalition (PTAC) recently received implementation funding from the Colorado Health Foundation to execute their 2012 strategic plan, which aims to ultimately make Pueblo the healthiest county in the state.

The Triple Aim is a framework developed by the <u>Institute for Healthcare Improvement (IHI)</u> that describes an approach to optimizing health system performance. IHI's desire is that these designs must be developed to simultaneously pursue three dimensions, referred to as the "Triple Aim":

- Improving the patient experience of care (including quality and satisfaction);
- Improving the health of populations; and
- Reducing the per capita cost of health care.

PTAC identified the county's major health care challenges and coined the three highest areas of concern as "Pueblo's Health Crisis":

- health insurance premiums that have increased three times as fast as wages,
- health care spending per year of nearly one billion dollars for the county, and
- low rankings on both health outcomes and healthy behaviors.

Using state comparison data, PTAC's steering committee decided to focus initially on improving health outcomes and increasing health behaviors by working to reduce the use of tobacco. The current rate of tobacco use in Pueblo County is 24 percent; much higher than the statewide average of 18 percent.

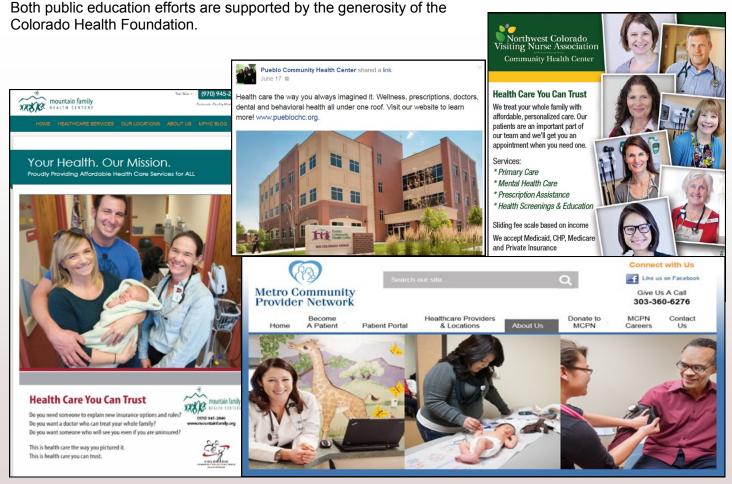
In addition to reducing tobacco use, PTAC plans to reduce unnecessary emergency department visits, hospital readmission rates, obesity rates, and teen/unintended pregnancies with their grant funding. Each area of focus will consist of a pilot stage followed by an effort to scale up the project to the larger community. PTAC plans to provide an evaluation and accountability through a community scorecard, which will display measures that will show improvement through a Triple Aim lens.

Additional information about PTAC can be found here. Other Colorado CHCs are participating in local Triple-Aim projects, including Sunrise Community Health, Mountain Family Health Centers (MFHC), and Northwest Colorado VNA-CHC (NCOVNA). MFHC has recently launched a Triple Aim in collaboration with Rocky Mountain Health Plans, NCOVNA, two private practices, Mind Springs Health, and the Aspen Skiing Company.

CHCs Work Together to Speak for Health Care You Can Trust

Colorado CHCs have banded together to make sure Coloradans know they can find high-quality, affordable, comprehensive primary health care at CHCs. CHCs have long provided "health care you can trust" – now they are working together to tell Colorado about it through a public education campaign using posters, brochures, social media, websites, and community outreach.

In addition, CHCs are continuing to work together to attract employees to the mission-driven health care careers available at CHCs. Local support, federal funding, and donor contributions have made it possible for CHCs to renovate and expand some current facilities, and to build new ones, in order to meet the health care needs of Coloradans. CHCs are seeing growth in the number of people coming to their doors, and they have health care jobs open in these modern, busy, high-quality facilities around the state. To see the latest job listings, please visit www.missiondrivencareers.org.



Learning Collaborative Examines Innovative Practices

Patient advisory groups, patient portal usage, and social determinants of health were prime topics at CCHN's recent Advanced Clinical Transformation Learning Collaborative at the Denver Art Museum. Ninety-six employees from all 18 CHCs in Colorado attended the gathering on May 21-22, 2014, along with national and regional partners.

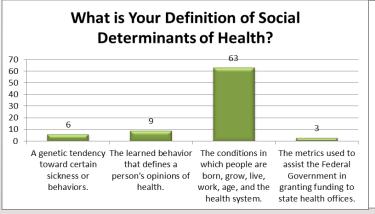
The two-day collaborative fostered a dynamic learning community in which participants shared best practices and exchanged innovations. Over the course of the collaborative, participants heard from CHC staff, content experts, and CCHN employees about a range of topics including patient engagement, care coordination, social determinants of health, oral health integration, and medication management. Experts shared advances from the field, at the state and national level, and imparted resources and tools that complement the work CHCs do on a daily basis. Featured speakers included staff from Colorado CHCs, Kaiser Permanente Community Benefits Program, the Colorado Health Foundation, and the Institute for Alternative Futures (IAF).

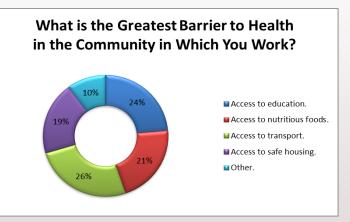
Patients from Summit Community Care Clinic and Clinica Family Health Services, Inc. (Clinica); and Parker Lewis, clinical quality manager at Clinica, discussed patient advisory groups. Patient advisory groups are convened to gather in-depth patient input on a topic, program, or project, and usually operate over an extended period of time, rather than a single meeting. Mr. Lewis discussed the origination of the groups, as well as best practices and lessons learned. The patients shared how their involvement in the groups has significantly enhanced their experience as a patient and a member of their respective CHC communities.

Salud Family Health Centers (Salud) presented the innovative work they have done to engage patients using their patient portal, which provides patients with electronic access to their own health information through their primary care clinic. Currently, 21 percent of Salud's patients utilize the patient portal. Additionally, a panel addressed both successes and challenges for care coordination, as they exist for CHCs and community agencies. Panelists included CHC staff as well as local partners who shared resources and opportunities for increased partnership and alignment of existing efforts.

During a session on addressing health disparities, IAF shared information and findings about social determinants of health as they manifest themselves in communities across the nation. Led by Yasemin Arikan of Futurist, the session explored opportunities for improvement, innovation, and advancement. CHC staff discussed the spectrum of social determinants of health, identifying transportation as the greatest barrier within the community in which they worked. CCHN staff will continue to work closely with Colorado CHCs to identify and address social determinants of health in Colorado communities.

Greatest Barriers to Health Care as Defined by CHC Staff

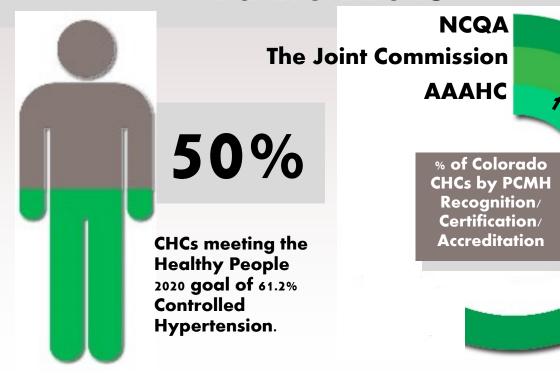


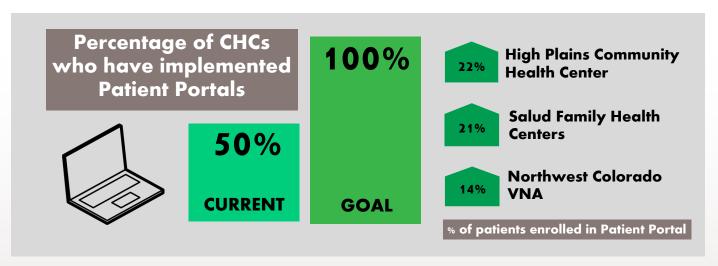


The graphs reflect information gathered from CCHN-conducted surveys on participants' current knowledge and understanding of the Social Determinants of Health.

Colorado CHCs work hard to fulfill the requirements of the Patient Centered Medical Home (PCMH) model. Below is a snapshot of Colorado's PCMH progress. Click here for supplemental information on the content below.

PCMH SNAPSHOT





Sites in the APCP
Demonstration that
will submit their
NCQA PCMH
applications for PCMH
recognition by Oct. 1, 2014*.



Sites in the APCP
Demonstration
have submitted
their NCQA PCMH
applications for PCMH
recognition.

Data source: internal documents from Colorado Community Health Network Advanced Data for Quality, 2014

^{*11} Colorado CHC sites are currently participating in the Centers for Medicare & Medicaid Services Advanced Primary Care Practice Demonstration. This pilot demonstration is a unique pay for performance model. For additional information, please click <a href="https://www.here.com/he

Health Center News From Around Colorado News Briefs



Colorado CHC Leader Named 2014 Livingston Fellow

The Bonfils-Stanton Foundation named Lisa Brown, CEO of Northwest Colorado Visiting Nurse Association as one of five 2014 Livingston Fellows on May 8, 2014. This program, created by the Foundation in 2005, intends to strengthen the state's nonprofit sector by investing in the advanced learning and development of promising nonprofit leaders.

As a Livingston Fellow, Ms. Brown will be awarded up to \$25,000 to undertake activities that will enhance her leadership abilities and enable her to explore new ways to increase her impact within her organization and the broader community. Fellows are selected on the basis of exceptional leadership qualities, potential for significant contribution to the nonprofit sector, and the ability to be a role model for other Colorado nonprofit leaders. Through the fellowship, Ms. Brown intends to investigate ways to continue improving the health and wellness of the Yampa Valley community.

President Clinton Visits Colorado Coalition for the Homeless

On June 23, 2014, President Bill Clinton toured the Colorado Coalition (Coalition) for the Homeless' new Stout Street CHC and Renaissance Lofts. John Parvensky, Coalition president, led the tour, along with

Denver Mayor Michael B. Hancock. The tour took place in conjunction with the Clinton Global Initiative (CGI) America meeting in Denver, which focused on promoting economic recovery in the United States. Through the lense of the Initiative's focus, the Coalition showed the Stout Street CHC and Lofts as an example of an innovative approach to addressing the integrated health care and housing needs of homeless families and individuals.

The Stout Street development is currently under construction and



President Bill Clinton tours the Stout Street CHC in Denver, Colo., with John Parvensky, president of the Coalition, and Denver Mayor Michael B. Hancock, June 23, 2014.

scheduled for completion in July 2014. The new CHC and Lofts will feature fully integrated patient-centered, trauma-informed medical and mental health care, substance treatment services, dental and vision care, social services and supportive housing to more fully address the spectrum of problems homeless patients bring to their medical providers. Specialized services for homeless children and families will also be incorporated.



Peak Vista Opens New Clinic in Fountain

On June 21, 2014, Peak Vista celebrated the grand opening of their clinic in Fountain, Colo. The new site offers expanded primary medical and dental services, behavioral health, care coordination, enrollment services, and an onsite Connect for Health Colorado guide to help patients navigate the state's insurance marketplace.

Representative Tipton Visits Mountain Family's Rifle Clinic

U.S. Rep. Scott Tipton (CD3) and members of his staff visited Mountain Family Health Centers (MFHC) Rifle on May 14, 2014. Rep. Tipton's visit marked the first time a U.S. representative or senator has visited a MFHC site.

During the visit, Rep. Tipton discussed a variety of issues with MFHC administrators. including the affordability and accessibility of MFHC medical, dental, behavioral and public health services; MFHC as an economic job creator; cost control and quality improvement in Medicaid; the Affordable Care Act: and the importance of federal grants for CHC operations and capital.

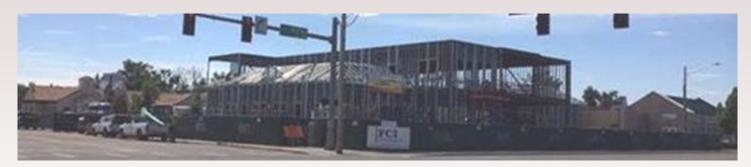


May 14, 2014: (front row from left) Ross Brooks, MFHC CEO; Rep. Tipton; Dr. Garry Millard, MFHC dental director. (Back row from left): Christian Reece, Rep. Tipton staff member; Ken Davis, MFHC medical director of integrated care; Annette Franta, MFHC CFO, Tom Boas; MFHC Board member, Diana Blanco Poveda; Monica Rhodes, MFHC Board member; Scott Owens, MFHC human resources manager; Art Fernandez, MFHC COO; and Garfield County Public Health employee Carrie Godes.

Rep. Tipton was also presented with the NACHC Distinguished Community Health Advocate Award for his support of CHCs and commitment to improving access to vital primary health care services for America's uninsured and medically underserved.

New Sunrise Clinic Opening Later this Year

Construction is well underway at Sunrises' new facility in Greeley, Colorado. The clinic will be conveniently located next door to the Sunrise Family Dental and Monfort Children's clinics. More news will be released as the grand opening approaches later this year.



Cavity-Free at Three Training for Primary Care Providers



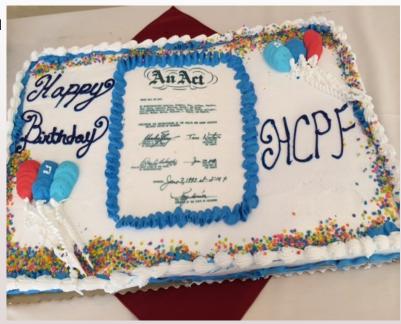
The Cavity-Free at Three (CF3) program provides primary care providers with the certification needed for Medicaid reimbursement of preventive oral health services for young children. CF3 aims to eliminate early childhood caries in Colorado's children, helping them grow up free of dental disease. To accomplish this, CF3 teaches medical and dental providers a model of care to improve outreach, education and service delivery to families.

To learn more or request training for health care providers, complete an <u>application</u> or click on the "<u>Contact Us</u>" tab at <u>CavityFreeAtThree.org</u> to contact CF3 staff for details and scheduling. For more information, check out the <u>CF3 Summer 2014 Newsletter</u>.

Department of Health Care Policy and Financing Celebrates 20th

This month marks the 20th anniversary of the Colorado Department of Health Care Policy and Financing (HCPF) as a department. The department's mission is to improve health care access and outcomes for the people HCPF serves, while demonstrating sound stewardship of financial resources. In the early years, HCPF served approximately 300,000 clients. Today, HCPF cares for more than 1 million clients, working with many care providers including Colorado's Community Health Centers.

HCPF celebrated its anniversary with an open house on July 21, attended by CCHN's president and CEO, Annette Kowal. Ms. Kowal was working for Medicaid, at that time in the Colorado Department of Social Services, when HCPF was created in 1994. She was the first director of the Colorado Indigent Care Program.



TRAINING BRIEF

Leadership: Pass It On!

CCHN is in its fourth year of offering leadership training to Colorado CHC staff. CCHN provides leadership trainings to CHC staff to further develop skills, strengthen teamwork, and improve leadership abilities at multiple organization levels within their CHCs.

These offerings cater to the unique needs of CHC staff by providing a variety of formats, from webinars to multi-day sessions with ongoing coaching, as well as various topics for all skill levels.

In the past few months alone, hundreds of CHC staff attended Emerging Talent, Building Skills for Effective Teams (BSET), Nursing Leadership Institute (NLI), and Professional Skill Development webinars. After attending workshops and going through coaching experiences, participants report that they:

- Are integrating multiple new leadership skills 100 percent.
- Seek higher level leadership positions in their CHC.
- Recommend training because it changes them personally and professionally.
- Share training content with their team to pass on leadership tools and knowledge.
- Return to school to receive advanced formal education.
- Complete capstone projects that directly benefit their CHC.
- Become more engaged and "show-up" to work with a better attitude.

These trainings cultivate CHC leaders of the future. Additionally, they provide a cost-effective, life-changing experience that builds skills and abilities in communication, relationships and trust, decision making, conflict resolution, and management techniques that are required for effective team operations.



Over the course of nine months, CHC nurses attended four NLI training sessions that transformed their individual styles to become more effective leaders.

CCHN is accepting registrations for these upcoming leadership and professional skill development training opportunities:

- Frontline CHC Supervisory Leadership Program for Leaders and Coaches
- Professional Skill Development Webinars

For more CCHN training and event opportunities, click here.

CCHN UPDATE

CCHN Welcomes New Staff Members

Matt Rannow is CCHN's administrative assistant, joining CCHN in May 2014. His primary responsibilities are office management duties, including preparing and mailing packets for meetings and events, tracking purchases, managing inventory of office supplies, and handling incoming calls providing information about CHCs and their services. Mr. Rannow earned a bachelor's degree in business management from Western Michigan University, and a post-baccalaureate certificate in human resources. Prior to joining CCHN, Matt worked as a program assistant for the Parenting Time Program at Family Tree, Inc. He also



worked as an AmeriCorp VISTA member for the Northeast Community Center in Spokane, Wash., where he assisted senior citizens and other members of the community with job searching, resumes, cover letters, and internet skills.

Chris McNutt is CCHN's accounting manager, joining CCHN in May of 2014. He is responsible for the accounting functions and all financial reporting for CCHN and its affiliated organizations. Mr. McNutt earned his bachelor of arts degree in economics from the University of California, Los Angeles. Prior to joining CCHN, Chris spent more than 11 years as a controller for non-profit organizations and more than 15 years in public accounting. Through most of his career, he has served organizations receiving grants and/or participating in government funded programs.

Moving Up

Beth Fiorello has been promoted to CCHN's public affairs coordinator. She joined CCHN in 2013. Her primary responsibilities are assisting with implementation of the organization's communications plan and public affairs agenda. Ms. Fiorello was formerly CCHN's Policy Division special projects assistant.

Mckenzie Rieder, quality initiatives coordinator, has become a National Committee for Quality Assurance (NCQA) Patient Centered Medical Home (PCMH) Certified Content Expert. Certification highlights comprehensive knowledge of the requirements, the application process, and the documentation of the NCQA PCMH Recognition Program. This credential has established Ms. Rieder as an expert in the field with the focus on NCQA's mission to improve the quality of health care.

POLICY UPDATE

Get Active! And Influence Policy: Your Voice Needed Now

Please join CCHN's grassroots network and make your voice heard by your elected officials, helping to ensure that health care bills benefit CHCs and the people and communities they serve. The voice of every CHC advocate will be needed in the coming months – now is the time to make a difference. This year is a pivotal, make-or-break year for the CHC movement, both in ensuring that the growth of the CHC network and the people served continues, and to protect the very foundations of the program. Please join us in this effort.



Sign up for CCHN emails about legislation affecting health care and your CHC. You will receive action alerts that have specific, easy-to-understand ways to talk to your legislators. Go to www.cchn.org, click on Get Active!, and your information will be added to CCHN's grassroots network. For more information please contact Alice Gibbs, policy analyst, at agibbs@cchn.org or (303) 867-9531.

Colorado CHCs Participate in the Community Health Vote Project



The Community Vote Project continues in Colorado, with the participation of three CHCs. Recognizing the importance of civic engagement of their patients, Colorado CHCs have been offering voter registration at their facilities for the past several years. In 2012, nine the participation of three CHCs. Recognizing the Colorado CHCs have been offering voter registration at Colorado CHCs participated in voter registration projects

in order to increase registration numbers and voter engagement and turnout. One of these projects, the Community Health Vote project, was recently extended with funding through the Ford Foundation. Formally called the Community Health Vote Southwest Initiative, this effort is focused on six states in the Southwest region on the U.S., including Colorado. The project is a collaboration between NACHC's Community Health Vote, Nonprofit VOTE, the Fair Elections Legal Network, and the Association of Clinicians for the Underserved.

Three CHCs in Colorado are participating in this project: MFHC, MCPN, and Sunrise. Through their participation, each of these CHCs is receiving hands-on training from the Colorado Participation Project in best practices around voter registration, how to effectively ask patients if they wish to register to vote, as well as important information around do's and don'ts for registering voters. Since officially beginning this project earlier this summer, these CHCs have already seen improvements in their voter registration numbers and in the confidence of their front desk and outreach and enrollment (O&E) workers in encouraging voter registration. With the 2014 midterm election right around the corner, these CHCs have goals to register more than 3,000 individuals statewide over the next few months. Although the major push for registrations is for before the 2014 elections, this project will run through June 2015. The extension of this project will help to ensure that voter registration and encouraging civic engagement become even more a part of the mission and daily operations of these CHCs.

CHAMPS UPDATE

Registration Opening Soon for the CHAMPS/NWRPCA Annual Primary Care Conference

The Community Health Association of Mountain/Plains States (CHAMPS) and the Northwest Regional Primary Care Association (NWRPCA) will hold their combined Regions VIII and X Annual Primary Care Conference on Sunday, Oct. 19 to Wednesday, Oct. 22, 2014, at the Westin Denver Downtown in Denver, Colorado. The conference will include clinical, operations, IT, fiscal, workforce, O&E, community health improvement, patient-centered medical home, policy, and governance tracks, in addition to several networking opportunities. Registration will open in August. For more information on the conference, click here.

Registration Now Open for the New Medical Directors Training

Training for new medical directors will be held in conjunction with the Annual Primary Care Conference on **Saturday**, **Oct.18**, **2014** (half day) and Sunday, Oct. 19, 2014 (full day) in Denver, Colorado. The training



will provide an overview of core knowledge and competencies that all CHC medical directors need to function as effective leaders. Additional topics include regulatory expectations, delivery models, FTCA, risk management, PCMH, electronic health records, quality management, the role of the medical director, and more. The training is sponsored by NACHC and hosted by CHAMPS and NWRPCA. The course fee is \$250, and is deemed by the American Academy of Family Physicians to be acceptable for up to ten elective continuing medical education credits. For more information and to register, click here.

UPCOMING EVENTS

Save the Date: Corps Community Day Connection and Awards Ceremony

On the evening of Oct. 10, 2014, CCHN, in collaboration with the Colorado Rural Health Center, National Health Service Corps (NHSC), Colorado Health Service Corps (CHSC), CHAMPS, and the Central Colorado Area Health Education Center, will host the Corps Community Connection and Awards Ceremony. The event celebrates participants of the CHSC and NHSC programs, which provide loan repayment assistance to providers who chose to work in underserved communities.

As part of Corps Community Connection and Awards Ceremony, awards will be presented to outstanding NHSC and CHSC participants and alumni. Nominate an NHSC or CHSC clinician by Aug. 29, 2014, here. The Corps Community Committee will review all nominations, and awards will be presented during the event.



Participants at the 2013 Corps Community Day relaxed while networking and learning about health care careers and loan repayment options,

Recruitment Efforts

Throughout the summer and fall, CCHN staff will be attending conferences, job fairs, and student presentations, talking about CHC career opportunities. During the next few months, CCHN and CHAMPS will attend the Academy of Family Physicians National Conference in Kansas City, Missouri; A.T. Still University primary care association job fair in Phoenix, Arizona; and the Regis University health professions career fair in Denver, Colorado, to raise awareness about CHCs.

The <u>CHAMPS Job Opportunity Bank (JOB)</u> features administrative, medical, dental, behavioral health and support positions. Posting is *FREE* for Region VIII Health Centers and Primary Care Associations. Positions posted on CHAMPS <u>JOB</u> are also featured on <u>CCHN's Mission Driven Careers website</u>, at career fairs that CHAMPS and CCHN attend, networking events, and more. If you are interested in posting a job, please email Chelsea Skovgaard at <u>Chelsea@champsonline.org</u> with the description, qualifications, application instructions, and any other relevant details. Positions are posted within one-to-two business days.



Save the Date: CHC Region VIII Meet & Greet - Networking and Job Fair Event

On Oct. 21, 2014, 6:00 p.m.-8:00 p.m., at the Westin Denver Downtown, CCHN and CHAMPS, in collaboration with other Region VIII Primary Care Associations, will be hosting a networking and job fair event. This will be a great opportunity for students to meet with representatives from CHCs across the region including Colorado, Montana, North Dakota, South Dakota, Utah and Wyoming.

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About CCHN

The Colorado Community Health Network (CCHN) is the unified voice for Colorado's 18 Community Health Centers (CHCs) and their patients. CHCs provide a health care home to almost 650,000 of their community members - one in eight people in Colorado - from 60 of the state's 64 counties. Without CHCs, hundreds of thousands of Colorado's low-income families and individuals would have no regular source of health care. CCHN's mission is to increase access to high quality health care for people in need in Colorado. For more information about CCHN, please visit www.cchn.org.

If you would like to be added to the newsletter e-mail distribution list, or if you have comments about this newsletter, please contact Maureen Maxwell, CCHN federal policy and communications manager, at maureen@cchn.org or (303) 861-5165, ext. 259.

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