**Additional FTCA Resources**

BPHC’s FTCA “[tip sheet](http://www.bphc.hrsa.gov/ftcatipsheet.pdf).” The [tip sheet](http://www.bphc.hrsa.gov/ftcatipsheet.pdf) provides additional guidance and information for each of the topics below. Also, under each topic area below, you will find additional resources you might find helpful.

For specific pieces of the FTCA deeming/redeeming application, resources for each of the following topics can be found below.

**FTCA Policies**

[**Program Assistance Letter 2014-03**](http://bphc.hrsa.gov/policiesregulations/policies/pal201430.html)  
**Calendar Year (CY) 2015 Requirements for Federal Tort Claims Act (FTCA) Medical Malpractice Coverage for Health Centers**

This PAL addresses the process that CHCs must take in order to submit their FTCA deeming and redeeming applications for calendar year 2015.

[**Policy Information Notice 2011-01**](http://bphc.hrsa.gov/policiesregulations/policies/pin201101.html) **Federal Tort Claims Act (FTCA) Health Center Policy Manual**

The FTCA Health Center Policy Manual is the primary source for information on the FTCA for 330 program grantees. The FTCA manuals are consistently amended to incorporate future FTCA policy changes and clarifications.

[**Policy Information Notice 2007-16**](http://bphc.hrsa.gov/policiesregulations/policies/pin200716.html)  
**Federal Tort Claims Act (FTCA) Coverage for Health Center Program Grantees Responding to Emergencies**

This PIN clarifies the scope of Federal Tort Claims Act (FTCA) coverage for FTCA-deemed Health Center Program grantees during an emergency. This PIN does not address the CHC’s scope of project for purposes of Medicaid/Medicare reimbursement during an emergency or eligibility for the 340B Drug Pricing Program during an emergency.

[**Policy Information Notice 2002-22**](http://bphc.hrsa.gov/policiesregulations/policies/pin200222.html) **Clarification of Bureau of Primary Health Care Credentialing & Privileging Policy**

PIN 2002-22 provides guidance and clarifications related to the requirements that all CHCs must follow when credentialing and privileging each licensed or certified health care practitioner to determine if they meet standards.

**Referral Tracking**

The American College of Physicians (ACP) has launched a [High Value Care Coordination Toolkit](http://hvc.acponline.org/physres_care_coordination.html) intended to improve communication about referrals between primary care and subspecialist providers.

**Hospitalization Tracking**

ECRI offers a range of templates located [here](https://members2.ecri.org/Components/HRSA/Pages/TestTrackToolkit.aspx?pnk=hrsa).

**Diagnostic Tracking**

ECRI offers guidance articles that can be found [here](https://members2.ecri.org/Components/HRSA/Pages/OA5.aspx).

**QI/QA Plans**

ECRI offers a QI/A toolkit that can be found [here.](https://members2.ecri.org/Components/HRSA/Pages/QAToolkit.aspx?pnk=hrsa)

Additional resources can be found [here](http://www.hrsa.gov/quality/toolbox/methodology/developingandimplementingaqiplan/part6.html).

**Credentialing, Staffing**

ECRI offers a credentialing toolkit that can be found [here](https://members2.ecri.org/Components/HRSA/Pages/CredentialingToolkit.aspx?pnk=hrsa).

**Risk Management Training Resources**

ECRI provides a PowerPoint presentation, sample training plan, sign in sheets, post training evaluations and quiz templates. <https://members2.ecri.org/Components/HRSA/Pages/EduTrain1.aspx>

Additionally, under the “Creating a Culture of Safety” ECRI’s provides 5 webinar opportunities. <https://www.ecri.org/Conferences/Pages/e-Learn.aspx>

Culture of Safety, Part 1: Overview

Culture of Safety, Part 2: Error Reporting and Disclosure

Culture of Safety, Part 3: Measuring a Safety Culture

Culture of Safety, Part 4: Creating a Culture of Safety

Culture of Safety, Part 5: Case Studies of Patient Safety Programs

For FTCA-related questions, please contact Tanah Wagenseller at [tanah@cchn.org](mailto:tanah@cchn.org).