



## Important CHP+ Provider News—Changes Effective July 1, 2008

Effective July 1, 2008, Anthem Blue Cross and Blue Shield will transition administration of the Child Health Plan Plus Managed Care Network to Colorado Access. The following is important information we would like to share with you related to the July 1 effective date. **This change is effective for CHP+ only and does not impact other Anthem products.**

**Please Note:** All claims (electronic and paper) for dates of service July 1, 2008 and after should be sent to Colorado Access at the address noted below. Please submit all claims (electronic and paper) for dates of service prior to July 1, 2008, to Anthem Blue Cross and Blue Shield, the current claims administrator.

### Electronic (EDI) Claim Clearinghouses

The use of clearinghouses provides quick and efficient submission of electronic/EDI claims that are compliant with current guidelines. Colorado Access accepts electronic/EDI claims from the clearinghouses listed below. Please complete the form at the bottom of this section and fax it to Colorado Access at (303) 755-2368. You can also email this information to [edi\\_coordinator@coaccess.com](mailto:edi_coordinator@coaccess.com).

If you use one of the clearinghouses noted below, please advise the clearinghouse to direct your claims to the appropriate payer ID for each clearinghouse listed.

- **ENS:** [www.enshealth.com](http://www.enshealth.com) (Payer ID: coacc)
- **Emdeon** (formally known as WebMD): [www.emdeon.com](http://www.emdeon.com) (Payer ID: 84129)
- **HealthFusion** (formally known as Quadramed): [www.healthfusion.com](http://www.healthfusion.com) (Payer ID: coacc)
- **Sage Software Healthcare** (formally known as Scinet): [www.sagehealth.com](http://www.sagehealth.com) (Payer ID: coacc)
- **Relay Health** (formally known as NDC): [www.relayhealth.com](http://www.relayhealth.com) (Payer ID: coacc)
- **SSI Group:** [www.thessigroup.com](http://www.thessigroup.com) (Payer ID: coacc)
- **S&S Datalink:** [www.sasdatalink.com](http://www.sasdatalink.com) (Payer ID: coacc)
- **PNC Bank** (formerly known as Healthcare Admin Tech): [www.pnc.com](http://www.pnc.com) (Payer ID: coacc)

If you use a clearinghouse that is not listed or directly submit your EDI claims to Anthem Blue Cross and Blue Shield, please call Colorado Access at (720) 744-5595 or email [edi\\_coordinator@coaccess.com](mailto:edi_coordinator@coaccess.com) for assistance. Please include the following in your communication:

Practice Name: \_\_\_\_\_ Tax ID Number: \_\_\_\_\_  
 Contact Name: \_\_\_\_\_ Contact Phone Number: (     ) \_\_\_\_\_  
 Clearinghouse: \_\_\_\_\_

### Paper Claims

Please mail paper claims for services rendered to members of the Child Health Plan Plus State Managed Care Network for dates of service July 1, 2008 and after to:

CHP+ Claims  
PO Box 17470  
Denver, CO 80217-0470

### Electronic Funds Transfer

Electronic Funds Transfer (EFT) allows Colorado Access to electronically deposit claim payments directly into a provider's designated account. If you are interested in receiving payments electronically, please download the Electronic Funds Transfer (EFT) Request Form located on Colorado Access' website at <https://www.coaccess.com/providers/Global.jsp>. A PDF of the Electronic Funds Transfer (EFT) Request Form is available in the *Additional Information for All Lines of Business* section. If you have questions about EFT, please contact Colorado Access at (720) 744-5595 or email [edi\\_coordinator@coaccess.com](mailto:edi_coordinator@coaccess.com).

**Please Note:** each applicant will be required to successfully complete the EFT testing process with Colorado Access before electronic payments can begin.

## National Provider Identifier (NPI)

In accordance with Federal and State guidelines, beginning May 23, 2008, all electronic claims submitted to Colorado Access must contain a National Provider Identifier (NPI).

The National Provider Identifier or NPI is a 10-digit number that must be used in lieu of legacy provider identifiers on all HIPAA standard transactions. Please note, the Provider Tax ID Number will still be required. If you have not already done so, please send your NPI to Colorado Access at your earliest convenience. You may email your NPI to: [NPI@coaccess.com](mailto:NPI@coaccess.com) or call us at (303) 751-9021 or toll free at 1-888-214-1101. Please remember to include your NPI on all electronic claims.

For more information about the NPI, please visit the Center for Medicare and Medicaid Service's website at: [www.cms.hhs.gov/NationalProvIdentStand/01\\_Overview.asp](http://www.cms.hhs.gov/NationalProvIdentStand/01_Overview.asp)

Providers may apply for an NPI in one of three ways:

- Via the internet at <https://nppes.cms.hhs.gov/NPPES/Welcome.do>
- Complete the paper application that is available by contacting the NPI Enumerator at 1-800-465-3203 (TTY 1-800-692-2326)
- An organization may submit a health care provider's application in an electronic file (with the provider's permission)

Please contact the NPI Enumerator with questions or concerns regarding applying for an NPI. The Enumerator can be reached at:

- 1-800-465-3203 (TTY 1-800-692-2326)
- [Customerservice@npienumerator.com](mailto:Customerservice@npienumerator.com)

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## Colorado Access Website—[www.coaccess.com](http://www.coaccess.com)

The Colorado Access website contains important information for members and providers. Provider information available in the *For Our Providers* section includes:

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|------------------------------|--|
| • Important Provider Updates | <b>Secured Information:</b>                |
| • Provider Manuals           | • Online Eligibility Verification          |
| • The Provider Directory     | • Online Claim Status                      |
| • HIPAA Information          | • Colorado Access Prior Authorization List |

**Please Note:** Member and provider information related to the Child Health Plan *Plus* State Managed Care Network may not be available on the Colorado Access website until after July 1, 2008.

### ***Secured Information***

Some of the information available on the site, including online eligibility verification, online claim status, and the Colorado Access Prior Authorization List, requires a username and password. To access the secured information, click the *Provider Logon* link located in the *For Our Providers* section and enter your Colorado Access website username and password.

**If you need a Colorado Access website username and password please follow these instructions:**

- Download the **Web Based Applications Request Form** located online at <https://www.coaccess.com/providers/files/WebAccessApplication.pdf>.
- Fax the completed application to (303) 755-2368, or email to [pns@coaccess.com](mailto:pns@coaccess.com).

If you have an existing Colorado Access website username and password you do not need to reapply. Please continue to utilize your existing username and password.

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On behalf of Colorado Access, we would like to thank you for the care you offer to members of the Child Health Plan *Plus* State Managed Care Network. We look forward to working with you in the year ahead. If you have questions or concerns, please contact Colorado Access at (303) 751-9021, toll free 1-888-214-1101 or email [CHPquestions@coaccess.com](mailto:CHPquestions@coaccess.com).