



## Training Schedule

Updated June 3, 2013

*If you have questions or would like to include additional training to the schedule, please contact Nancy Gilbert at [nancy@cchn.org](mailto:nancy@cchn.org).*

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<b>340B</b>				
<b>Billing and Coding</b>				
<b>CHC Coding Part II – Webinar (PMG)</b>	June 5, 2013; 12:00 – 1:30 pm (MDT)	\$0	<a href="#">Information and registration here.</a>	Evaluation & Management Coding; 2012 Update <ul style="list-style-type: none"> <li>• Introduction</li> <li>• FQHC Overview from a billing &amp; coding perspective</li> <li>• ICD coding and Medical Necessity Defined</li> <li>• Breakdown of E&amp;M Components</li> <li>• Documentation: History, Examination &amp; Medical Decision Making</li> <li>• Guideline Review (Audit Tips &amp; Documentation Guidelines)</li> <li>• Documenting Time (Definition and Outpatient vs. Inpatient)</li> <li>• Inpatient Coding Algorithms</li> <li>• Coding Opportunities, CPT &amp; Government Regulations</li> <li>• Summary, Questions and Answers</li> </ul>
<b>CHC Coding Part III – Webinar (PMG)</b>	June 7, 2013; 12:00 pm – 1:30 pm (MDT)	\$0	<a href="#">Information and registration here.</a>	Evaluation & Management Coding; 2012 Update <ul style="list-style-type: none"> <li>• Introduction</li> <li>• FQHC Overview from a billing &amp; coding perspective</li> <li>• ICD coding and Medical Necessity Defined</li> <li>• Breakdown of E&amp;M Components</li> <li>• Documentation: History, Examination &amp; Medical Decision Making</li> <li>• Guideline Review (Audit Tips &amp; Documentation Guidelines)</li> <li>• Documenting Time (Definition and Outpatient vs. Inpatient)</li> <li>• Inpatient Coding Algorithms</li> <li>• Coding Opportunities, CPT &amp; Government Regulations</li> <li>• Summary, Questions and Answers</li> </ul>


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<b>Key Performance Indicators and Benchmarks – Webinar (PMG)</b>	June 21, 2013; 12:00 pm – 1:30 pm (MDT)	\$0	<a href="#">Information and registration here.</a>	Is your CHC fiscally healthy? What financial indicators are meaningful to you and why? Do you understand the value of negative net A/R? What are acceptable performance levels, and/or reasonable benchmarks for your billing department/service? Attend this session and learn what is possible. Elevate expectations, enhance process, and watch performance soar. Bill for and collect all the money you are owed more efficiently and completely.
<b>Nursing Home &amp; Inpatient Capture for FQHCs – Webinar (PMG)</b>	June 10, 2013; 12:00 pm – 1:30 pm (MDT)	\$0	<a href="#">Information and registration here.</a>	Confused about optimal coding and billing for nursing home and rest-home services provided by your CHC providers? Lacking clarity about skilled vs. unskilled care? Challenged about whether to bill fee for service vs. encounter rate? Attend this session to maximize your CHC's reimbursement potential for nursing home and rest-home care. Educate your team regarding the importance of accurately capturing these services with top tier coding practices to correctly report the scope and complexity of services provided by FQHC clinicians.
<b>Behavioral Health</b>				
<b>Telebehavioral Health Training and Technical Assistance Series – SAMHSA-HRSA</b>	Wednesdays May 22 – Aug. 28, 2013; 10:00 am MDT	\$0 for FQHCs	<a href="#">Information and registration here.</a>	This Telebehavioral Health Training and Technical Assistance Series is designed to help you increase access to behavioral health services through telemedicine offered via interactive educational sessions with telebehavioral health subject matter experts. Each educational session will be followed by separate Q+A/technical assistance session. Subject matter experts in the field will be available to assist you in your implementation.

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<b>Board of Directors</b>				
<b>Board Education Video Series</b> – Downloadable training video available NOW (NACHC)	Anytime	\$0	<a href="#">Get it here.</a>	A series of three minute vignettes with discussion guide and resource links to use at regular board meetings will be available soon. The first two vignettes look at “What’s different about a community health center?” and prompts board member viewers to look at their own health center and assess potential barriers that could reduce access to care.
<b>Clinical Quality</b>				
<b>Effective Healthcare Communication 100 &amp; 101</b> – Online learning modules with continuing education credits (HRSA)	Anytime / Five modules are 1 hour each	\$0	<a href="#">Register here.</a>	Effective Communication Tools for Healthcare Professionals is free, on-line, go-at-your-own-pace training that has helped more than 4,000 health care professionals and students improve patient-provider communication. Take the course any time, night or day, to improve your ability to communicate with patients and overcome barriers that can keep patients from taking their medications according to your instructions, going to the emergency room when they would be better served in primary care or otherwise preventing them from getting the full benefit of the quality care you provide.
<b>Managing Ambulatory Health Care I: Introductory Course for Clinical Leaders in Community Health Centers</b> - Portland, OR (NACHC)	June 24 - 27, 2013	Tuition and Materials: \$1700 (includes continental breakfast, lunch, refreshments and course materials).	<a href="#">Details and Registration</a>	The intensive four-day program was designed specifically for health center clinicians (physicians, dentists, behavioral health specialists, etc.) who have undertaken significant managerial responsibilities, yet are unable to take time away from the organization to complete a degree program in public health or health administration. Attendees will learn practical strategies for effective leadership and change management in a dynamic, interactive setting. Topics include principles of financial management, conflict resolution, clinic operations, and navigating the CHC political environment.

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<b>National Network for Oral Health Access National Primary Oral Health Conference – Denver, CO</b>	November 10 – 13, 2013	Early bird member rate: \$449; Early bird non-member rate: \$499 (by Oct. 4, 2013). On-site member registration: \$499; On-site non-member registration: \$549	<a href="#">Information and registration here</a>	The National Primary Oral Health Conference is the largest gathering of Health Center oral health program staff in the country and the primary venue for Health Center Dental Directors and their support teams to share quality improvement best practices, obtain clinical and administrative continuing education, and attend sessions on emerging oral health issues.
<b>Transforming Primary Care Practice – Denver, CO</b> (Kaiser Permanente Institute for Healthcare Improvement)	June 18 – 20, 2013	\$2850. <i>This training qualifies for the Kaiser Permanente Scholarship Program. Contact <a href="#">Kyle Greufe</a> for more information.</i>	<a href="#">Register here</a>	Designed to bring together the best knowledge available, this three-day intensive program will guide participants towards exceptional advanced primary care and the meaningful use of information technology. A group of expert faculty will teach participants accessible, continuous, and coordinated family-centered care using a team approach, health information technology, and shared decision making. This program will lay the foundation for ongoing improvement, while also providing the opportunity for practices to immerse themselves in key changes that will propel them towards a system that works better, is more cost effective, and meets the needs of the community.
<b>Corporate Compliance</b>				
<b>Corporate Compliance Training – Phoenix, AZ</b> (NACHC & FTLF)	June 11 – June 12, 2013	\$649 for Days 1 and 2 \$449 for Day 2 only \$300 for a two-year subscription to the NACHC Corporate Compliance Toolkit (each organization must purchase a toolkit subscription prior to attending the training).	<a href="#">Information and registration here</a>	Compliance 101 will describe the evolution of corporate compliance programs and describe strategies for implementing effective compliance programs. Compliance 201 will describe emerging enforcement trends, financial risk areas, clinical risk areas, and risk areas relevant to Section 330 requirements that are applicable to HRSA operational assessments.

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<b>Data</b>				
<b>UDS Mapper Webinars (Advanced &amp; Beginner)</b>	Biweekly	\$0	<a href="#">Register here.</a>	UDS Mapper is a resource to view UDS data geographically. Upcoming trainings are listed on the website. Next trainings include:
<b>Development / Fundraising</b>				
<b>Electronic Health Records</b>				
<b>On Demand Health IT Toolbox Webinars- Webinar (HRSA)</b>	Any	\$0	<a href="#">Register here.</a>	A variety of webinars on various topics including quality improvement reporting, due diligence, operations and workflow, meaningful use, health IT for HIV/AIDS Care, workforce, etc.
<b>Emergency Preparedness</b>				
<b>Community Emergency Response Team (CERT)Denver –</b>	Many Available; Times vary either 8 am – 5 pm or 5:30 pm – 9:30 pm	\$0	<a href="#">Register here</a>	If a disastrous event overwhelms or delays the community's professional response, citizens can better protect themselves by applying the preparedness skills that they learned during training. These skills can help save and sustain their lives following a disaster until help arrives. "Denver CERT" skills also apply to daily emergencies.
<b>Finance/Operations</b>				
<b>Financial/Operations Management, Level I (FOM I) – Bloomington, MN (NACHC)</b>	July 10-11, 2013	\$375 (early bird); \$425 (after June 26)	<a href="#">Information and registration here.</a>	Level I seminars are designed to provide CFOs and COOs with an orientation to financial management, accounting principles and terminology unique to health centers.
<b>Financial/Operations Management, Level II (FOM II) – Las Vegas, NV (NACHC)</b>	July 24-25, 2013	\$375 (early bird); \$425 (after July 10)	<a href="#">Information and registration here.</a>	Level II seminars provide the insight and understanding of the core qualities needed for how health centers should approach the business aspects of operations, management, and service delivery.

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<b>Financial/Operations Management, Level III (FOM III) – San Diego, CA (NACHC)</b>	Aug. 7-8, 2013	\$375 (early bird); \$425 (after July 24)	<a href="#">Information and registration here.</a>	Level III seminars focus on leadership and management. Leadership and management are two distinctive and complementary systems of actions. The challenge is to combine strong leadership and strong management and use each of them to balance the other.
<b>Practice Operations Management, Level II (POM II) Seminar – Los Angeles, CA (NACHC)</b>	June 19 – 20, 2013 (Registration deadline June 12)	\$425	<a href="#">Information and registration here.</a>	In the next 5 years major evolutions in the practice of medicine will happen. Health Centers should be prepared to be flexible, learn new approaches, and adapt to the changes in the delivery of care. These changes will require specialization, and continuing education will become mandatory to keep knowledgeable. All of these changes will be facilitated by high-speed communications among all health care providers. NACHC has developed and updated all national trainings to assist health centers meet this new challenge.
<b>Leadership</b>				
<b>Health Care Executive Program - Los Angeles, CA (UCLA/ Johnson &amp; Johnson)</b>	July 7 - 17, 2013	\$3,500 registration fee (lodging, meals and training materials covered by Johnson & Johnson)	<a href="#">Information and registration here.</a>	The UCLA/Johnson & Johnson Health Care Executive Program (HCEP) is a management development program for executive directors and leaders of health centers and of other community basedhealthcare organizations. The program provides an intensive ten days of management and leadership development at the UCLA Anderson School of Management in Los Angeles, California. Participants engage in a rigorous but relevant curriculum that provides the requisite skills, knowledge and abilities to successfully manage and lead their organizations in a changed world for healthcare delivery. Applicants must have a minimum of two years as director or executive at their current organization. Also, applicants must be able to demonstrate leadership involvement in local, state or regional community organization(s) for a minimum of two years

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<b>PCMH</b>				
<b>PCMH Accelerator Webinar Series: Maximizing the Use of your GE Centricity EHR for PCMH (Parts 1 &amp; 2) – Webinar (BPHC/NACHC)</b>	June 5, 2013 (part 1) & June 12, 2013 (part 2); 12:00 pm – 1:30 pm MDT	\$0	<a href="#">Information and registration here.</a>	This is a two part, vendor-specific series on how community health centers can effectively leverage their electronic health records' (EHR's) features and functionality to become recognized as a Patient Centered Medical Home.
<b>PCMH Accelerator Webinar Series: Maximizing the Use of your SuccessEHS EHR for PCMH (Parts 1 &amp; 2) – Webinar (BPHC/NACHC)</b>	June 19, 2013 (part 1) & June 26, 2013 (part 2); 12:00 pm – 1:30 pm MDT	\$0	<a href="#">Information and registration here.</a>	This is a two part, vendor-specific series on how community health centers can effectively leverage their electronic health records' (EHR's) features and functionality to become recognized as a Patient Centered Medical Home.
<b>Special Populations</b>				
<b>Learning Modules – Online presentations (National LGBT Health Education Center)</b>	Any	\$0	<a href="#">More information here.</a>	LEARNING OBJECTIVES: To identify factors that contribute to homelessness among people living with HIV/AIDS; To understand barriers that homeless people living with HIV/AIDS face when attempting to access quality medical care; To understand strategies for providing culturally competent, quality, HIV/AIDS care to persons who are homeless or at risk of becoming homeless
<b>Workforce/ HR</b>				
<b>Building Blocks for Staffing your Patient Centered Medical Home (PCMH) – Three part webinar series (NACHC)</b>	Any	\$0	<a href="#">Get them here.</a>	Transformation to a patient centered medical home requires that health centers evaluate and realign their current staffing models. This webinar is the first in a three-part series that will explore three building blocks to assemble and strengthen the clinical workforce of a patient centered medical home...



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<b>Creating an Inclusive Workplace for LGBT Employees: Human Resources Webinar Series – (NACHC)</b>	June 18, 2013; 10:00 am – 12:00 pm	\$0	<a href="#">Information and registration here</a>	NACHC is collaborating with the National LGBT Health Education Center, a program of the Fenway Institute and Fenway Health, to provide two webinars to increase knowledge and skills of Human Resources staff at health centers to develop and implement policies and protocols that are culturally responsive and promote equity for employees who are lesbian, gay, bisexual, or transgender (LGBT). The webinars will include tools that support policies and practices, including an LGBT health readiness assessment tool and sample policies that support equity for LGBT employees
<b>HR's Role in Addressing Staffing Challenges Related to achieving PCMH Recognition: Human Resources Webinar Series – (NACHC)</b>	June 11, 2013; 12:00 pm – 1:00 pm	\$0	<a href="#">Information and registration here</a>	Health centers are increasingly achieving specific care standards of state or national organizations and recognition as Patient-Centered Medical Homes (PCMH). PCMH recognition is essential as health centers partner with private and public payers who will require some aspects of the medical home model.
<b>Model Policies and Practices for Creating and Inclusive Workplace: Human Resources Webinar Series – (NACHC)</b>	June 25, 2013; 10:00 am – 11:00 am	\$0	<a href="#">Information and registration here</a>	This is the second webinar presented by the National LGBT Health Education Center to increase knowledge and skills of Human Resources staff at health centers to develop and implement policies and protocols that are culturally responsive and promote equity for employees who are lesbian, gay, bisexual, or transgender (LGBT).